

Summer Creek Dental Worry-Free Guarantee

At Summer Creek Dental, we stand behind the dental services we provide to our patients. When you visit our office, you can expect to receive nothing short of the best. Exceptional care is our passion and our mission.

We take your satisfaction and long-term health very seriously. We realize that when you commit to dental treatment, you are making a financial and personal investment in your health. We are so confident in our quality of work that we promise to help you protect that investment by honoring our work with a warranty. We do this in order to provide the peace of mind that every patient deserves. We will repair, replace, or provide a refund for the restorative dental treatment rendered under the following guidelines and exclusions listed below. We will replace the restorative dental work at no additional cost for materials and/or labor if there is a failure in the fabrication and if all limitations below are met.

Terms & Conditions of Our Dental Warranty

Treatment eligible for warranty:

- **Veneer, Crown & bridge- 2 year warranty**

Warranty: Any fracture within normal use, we will replace or repair at no additional charge. Re-current decay, wear from excessive grinding/clenching, fracture from biting into metal/hard objects, chewing ice, etc. will void this warranty.

- **Composite Filling or bonding- 2 year warranty**

Warranty: Any fracture within normal use, we will replace or repair at no additional charge. Re-current decay, wear from excessive grinding/clenching, fracture from biting into metal/hard objects, chewing ice, etc. will void this warranty.

- **Teeth whitening (In-office treatment only)- Immediate warranty**

If our teeth whitening services are unsatisfactory immediately following whitening services, we will re-treat at no additional charge. (Re-treatment must be performed within 30 days of initial treatment)

- **Partial dentures, complete dentures (permanent only, does not apply to immediate or surgical dentures or flippers)- 1 year warranty**

Warranty: Any fracture within normal use, we will replace or repair at no additional charge. Re-current decay on supporting teeth (partial denture), wear from excessive grinding/clenching, fracture from biting into metal/hard objects, chewing ice, etc. We will not rebuild, repair, reline or replace the denture, free-of-charge, due to loss, neglect, abuse, break from accidental dropping/crushing, discoloration, etc. Defects or damages resulting from any service adjustments or alterations of your denture by someone other than our authorized delegate are excluded from coverage under our warranty agreement and will render it null and void.

- **Night guards- 1 year warranty**

Warranty: Covered for adjustments and/or replacement for 1 full year from date of impression from ill fill, cracks, or material failure. No warranty if damaged due to loss, neglect, abuse, break from accidental dropping/crushing, discoloration, etc.

Additionally, failure to fulfill the following requirements will void the dental treatment warranty on the above services:

You must maintain a schedule of regular recall appointments at our office, to include a minimum of an oral exam every 12 months, a cleaning every 3-6 months (as recommended by Dr. Thibodeaux), bitewing x-rays every 12 months and comprehensive x-rays every 3-5 years. Refusal or non-compliance will void our warranty.

You must maintain a high standard of home dental care on all remaining natural teeth with a minimum of brushing and flossing two times per day.

The warranty is null and void if the failure of the restorative work is due to abuse or negligence due to any form of mistreatment, accident, etc. This includes but is not limited to, biting into metal objects, chewing ice, self-adjustments, excessive grinding/clenching, etc.

The warranty is null and void if the restorative work needs to be removed or is damaged due to a dental problem or repair with the supporting tooth/teeth including but not limited to root canals, recurrent decay, gum disease, etc.

The warranty does not include any cost associated with routine maintenance required over the course of its working life. I.E. Normal reline/rebase of denture or partial denture due to natural changes in the mouth.

If the doctor determines a night guard/ occlusal guard is necessary to maintain and protect your restorative work, the warranty will be null and void if you do not have one fabricated or if you do not wear it nightly.

While waiting for the permanent restoration to be fabricated (crowns, bridges, veneers), the patient must maintain the temporary placed by the office at all times. If the temporary fractures or comes off, the office must be notified immediately. Patient is expected to be seen by the next business day to have the temporary repaired, remade or, re-cemented.

Permanent restorations typically take 1-3 weeks to be fabricated (crowns, bridges, veneers, night guards, etc.). If the patient does not return to the office within 6 weeks of initial treatment appointment to have the permanent restoration seated/delivered, the warranty will be null and void. Additionally, if the restoration/appliance has to be re-made, the patient will be charged for the additional appointments and lab costs.

This warranty does not include anything not mentioned above, including but not limited to gum line desensitization, root canal therapy, retainers, Invisalign, etc.

Patient dismissal from practice due to inappropriate behavior, language, or refusal to follow office policy voids warranty.

ALL warranties begin on impression or initial treatment date.

Patient/Guardian Signature

Date